

General Information

WHAT IS ACB SCHEME?

The ACB Scheme is operated under the Accreditation Division of the Department of Standards Malaysia (Standards Malaysia). This scheme offers accreditation to any certification body, that has demonstrated compliance with published criteria and requirements of the Standards Malaysia. Currently, the ACB scheme offers accreditation to certification bodies operating certification of:

- Quality Management Systems (QMS);
- Environmental Management Systems (EMS);
- Product Certification;
- Occupational Safety and Health (OSH) Management Systems;
- Information Security Management Systems (ISMS);
- HACCP Systems (HACCP);
- Forest Management Certification (FMC);
- Food Safety Management Systems (FSMS);
- Certification of Persons (PERSONS);
- Energy Management System (EnMS);
- Good Manufacturing Practice for Food (GMP);
- Food Safety System Certification (FSSC 22000);
- PC-Chain of Custody (CoC);
- PC-Ecolabel;
- Medical Device Quality Management System (MDQMS);
- Malaysian Sustainable Palm Oil Certification Scheme (MSPO) Oil Palm Management Systems;
- Malaysian Sustainable Palm Oil Certification Scheme (MSPO) Supply Chain Certification (SCC) and
- Anti-bribery Management System (ABMS).

WHY ACCREDITATION?

Accreditation reduces risk for business and its customers by assuring them that accredited bodies are competent to carry out the work they undertake. Furthermore, accreditation is the means for securing regional and international recognition of certificates issued by Standards Malaysia accredited certification bodies.

HOW MUCH DOES IT COST?

Fees are charged according to Standards Malaysia published fee schedule.

Current basic fees are as follows:-

(a)	Application fee	RM 2,000
(b)	Annual fee	RM 2,000
(c)	Assessment fee	RM 1,500 Team Leader per man-day RM 1,200 Team Member per man-day
(d)	Witness audit	RM 1,000

WHAT ARE THE CRITERIA?

1. Include the accreditation standards i.e.;
- a. **Quality Management Systems (QMS)**
ISO/IEC 17021-1, ISO/IEC 17021-3 & related IAF MD Series
- b. **Environmental Management Systems (EMS)**
ISO/IEC 17021-1, ISO/IEC 17021-2 & related IAF MD Series
- c. **Occupational Safety and Health Management Systems (OSH)**
ISO/IEC 17021-1, ISO/IEC TS 17021-10, IAF MD 22 & other related IAF MD Series
- d. **Information Security Management Systems (ISMS)**
ISO/IEC 17021-1, ISO/IEC 27006, IAF MD 13 & other related IAF MD Series
- e. **Medical Device Quality Management System (MDQMS)**
ISO/IEC 17021-1, IAF MD 9 & other related IAF MD Series
- f. **Energy Management System (EnMS)**
ISO/IEC 17021-1, ISO 50003, ACB-EnMS & related IAF MD Series
- g. **Forest Management Certification (FMC)**
ISO/IEC 17021-1, ACB-FMC - Series for Natural Forests & Forest Plantations & related IAF MD Series
- h. **Good Manufacturing Practice for Food (GMP)**
ISO/IEC 17021-1, ACB-GMP & related IAF MD Series
- i. **HACCP Systems**
ISO/IEC 17021-1, ACB-HACCP & related IAF MD Series
- j. **Food Safety Management Systems (FSMS)**
ISO/IEC 17021-1, ISO/TS 22003, IAF MD 16 & other related IAF MD Series
- k. **Food Safety System Certification (FSSC 22000)**
ISO/IEC 17021-1, ISO/TS 22003, FSSC 22000 Requirements
- l. **Product Certification (PC) Systems**
ISO/IEC 17065 & related IAF MD Series
- m. **PC-Chain of Custody (CoC)**
ISO/IEC 17065, PEFC ST 2003 & related IAF MD Series
- n. **PC-Ecolabel**
ISO/IEC 17065 & ISO 14024 (Type I) & ACB-Ecolabel & related IAF MD Series
- o. **Certification of Persons (PERSONS)**
ISO/IEC 17024 & related IAF MD Series
- p. **Malaysian Sustainable Palm Oil (MSPO) - Oil Palm Management Systems**
ISO/IEC 17021-1, ACB OPMC series and scheme owner requirements
- q. **Malaysian Sustainable Palm Oil (MSPO) - Supply Chain Certification (SCC)**
ISO/IEC 17065 & scheme owner requirements
- r. **Anti-Bribery Management Systems (ABMS)**
ISO/IEC 17021-1, ISO/IEC 17021-9 & scheme owner requirements

2. Supplementary criteria:
 - i) IAF MD Series;
 - ii) ACB Series and Programme Criteria;
 - iii) ACB Published Policies;

ACCREDITATION PROCESS

- Application
- **Stage 1:** Documentation review
- Pre-assessment, optional
- **Stage 2:** Compliance assessment, including witness audit
- Recommendation by an impartial Accreditation Review Panel
- Granting of accreditation, if successful

VALIDITY PERIOD OF ACCREDITATION CERTIFICATE

Accreditation certificate is valid for five (5) years. Thereafter, it is renewable subject to the terms and conditions of the Scheme.

HOW ACCREDITATION IS MAINTAINED AND SUSTAINED

Confidence is sustained by means of surveillance assessments conducted on the accredited CB every year. After the first cycle of 5 years, frequency is reduced every alternate year. A re-assessment will be carried out towards the end of the fifth year that is, prior to the expiry of the certificate. *For guideline to determine assessment man-days, please refer to JSM/ACB/Leaflet 4.*

PROCEDURE FOR APPEALS, COMPLAINT AND DISPUTE

Appeals and complaints handling procedures have been established for the handling and resolution of any appeal and complaint that may arise from the accreditation process. An impartial and independent Appeals Panel established by the Malaysian Standards and Accreditation Council (MSAC) and Technical Appeals Panel established by the Director General will handle appeals with regard to accreditation decisions and technical matters respectively.

ARE DETAILED PROCEDURES AVAILABLE?

Published documents are available and can be downloaded from Standards Malaysia website as indicated in the ACB Publication.

INTERNATIONAL RECOGNITION

Standards Malaysia has gained international recognition through the acceptance into the Asia Pacific Accreditation Cooperation (APAC), Multilateral Recognition Arrangement (MLA) and acceptance into International Accreditation Forum (IAF) MLA as described below. It has also established close linkages with its counterparts throughout the world through the IAF and APAC.

APAC



International Recognition for Quality Management Systems (QMS)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 5 November 1998
- International Accreditation Forum (IAF) MLA on 29 September 1999

International Recognition for Environmental Management Systems (EMS)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 31 December 2005
- International Accreditation Forum (IAF) MLA on 9 February 2006

International Recognition for Product Certification (PC)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 16 June 2009
- International Accreditation Forum (IAF) MLA on 9 July 2009

International Recognition for Information Security Management Systems (ISMS)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 21 June 2017
- International Accreditation Forum (IAF) MLA on 13 July 2017

International Recognition for Food Safety Management Systems (FSMS)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 21 June 2017
- International Accreditation Forum (IAF) MLA on 13 July 2017

International Recognition for Medical Device Quality Management Systems (MDQMS)

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 25 March 2019
- International Accreditation Forum (IAF) MLA on 21 June 2019

International Recognition for Occupational Safety and Health Management Systems

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) on 21 February 2019

ACCREDITATION SYMBOL FOR THE ACB SCHEME



Standards Malaysia Accreditation Symbol is issued under the ACB scheme upon accreditation.

Note: Terms and conditions governing the use of accreditation symbol are in accordance with ACB 2.

HOW TO APPLY?

Application forms are available at the Standards Malaysia office or can be downloaded from our website.

For further information, kindly contact:

DEPARTMENT OF STANDARDS MALAYSIA

Level 4-7, Tower 2, Menara Cyber Axis
Jalan Impact, Cyber 6
63000 Cyberjaya
Selangor, Malaysia

Tel: 603-8008 2900 Fax: 603-8008 2901

E-mail: central@jsm.gov.my

Website: www.jsm.gov.my